



# **Professional Liability Insurance**

Outpatient Allied & Mental Health





# ALLIED HEALTHCARE PROFESSIONAL AND SUPPLEMENTAL LIABILITY INSURANCE POLICY DECLARATIONS DECLARATIONS

Policy Number: AR433026 Philadelphia Indemnity Insurance Company

Insured's Name and Mailing Address: Danielle Moss 44 Camellia Ct Newtown, PA 18940-9283

Administered by: CPH & Associates

Affiliation: AAMFT

Professional Occupation: AAMFT Student

Coverage Term From: (Effective Date) 04/30/2025 To: (Expiration Date) 04/30/2026

at 12:01 A.M. Standard Time at the Insured's Mailing Address shown above.

COVERAGE A - PROFESSIONAL LIABILITY COVERAGE	LIMITS OF LIABILITY	PREMIUM
Individual - Each Incident:	\$1,000,000	\$3.00
Aggregate:	\$3,000,000	
Association, Partnership or Corporation - Each Incident:	\$N/A	
Aggregate:	\$N/A	
COVERAGE B - SUPPLEMENTAL LIABILITY COVERAGE		(Included)
Each Incident:	\$1,000,000	
Aggregate:	\$3,000,000	
STATE LICENSING BOARD INVESTIGATION DEFENSE COVERAGE		(included)
Each Incident:	\$35,000	
Aggregate:	\$35,000	

Total \$ 3.00

Policy Forms and Endorsement: PI-PHCP-02 PA (12/10) PI-BELL-1 PA (12/09) PI-CME-1 (10/09) PI-PHCP-PA-1 (07/10)

Please report Claims to either your Agent or directly to the Company

Countersigned 05/13/2025 by

Date Authorized Signature



# **Telehealth Coverage**

We are pleased to inform you that the policy with CPH Insurance does not specifically exclude telehealth, and there is no additional endorsement required, provided that such services are permitted under your state's law. You should confirm with your state licensing board and the licensing board of any states you may be providing services in, that they also allow telehealth services to be provided.

Your professional liability is portable coverage which will follow you wherever you are legally able to provide services within the US. It is important to read your policy's exclusions and definitions.

# ALLIED HEALTHCARE PROVIDERS PROFESSIONAL AND SUPPLEMENTAL LIABILITY INSURANCE POLICY

Various provisions in this policy restrict coverage. Read the entire policy carefully to determine **your** rights, duties and what is and is not covered. Words in bold have specific meanings defined within this policy. Refer to **SECTION V – DEFINITIONS**.

In consideration of the payment of the premium and in reliance upon all statements and information furnished to **us**, including all statements made in the application form, its attachments and the material incorporated therein, **we** agree as follows:

#### **SECTION I - COVERAGE**

#### A. ALLIED HEALTHCARE PROVIDERS PROFESSIONAL AND SUPPLEMENTAL LIABILITY

#### 1. Insuring Agreements

a. Coverage A - Professional Liability

We will pay on your behalf those sums that you become legally obligated to pay as damages because of a professional incident that takes place in the coverage territory and occurs during the policy period. The professional incident must result from the practice of the profession shown in the Declarations. This includes services performed by you as a member of a credentialing group or utilization review panel, as a case management reviewer or clinical evaluator, or as a member of a board or committee of a hospital or professional society where similar services are performed by you.

- b. Coverage B Supplemental Liability
  - (1) Bodily Injury and Property Damage Coverage

We will pay on your behalf those sums that you become legally obligated to pay as damages, other than those for which coverage is provided under Coverage A, for bodily injury or property damage that takes place in the coverage territory and occurs during the policy period. It must result from a professional incident that arises out of the profession shown in the Declarations.

(2) Personal Injury Coverage

We will pay on your behalf those sums that you become legally obligated to pay as damages, other than those for which coverage is provided under Coverage A, for personal injury that takes place in the coverage territory and occurs during the policy period. It must result from a professional incident that arises out of the profession shown in the Declarations.

#### 2. Exclusions

This insurance does not apply to claims or suits for damages:

**a.** Arising out of any occupation, business, profession, or personal activity other than the profession specified in the Declarations;

- **b.** Arising out of any liability **you** assume under any contract or agreement. This exclusion does not apply to:
  - (1) Liability **you** assume under a contract with a health maintenance organization, preferred provider organization, independent practice association, or any other similar organization; but only for such liability as is attributable to **your** alleged negligence; or
  - (2) A warranty of fitness or quality of any therapeutic agents or supplies **you** have furnished or supplied in connection with treatment **you** have provided;
- **c.** Arising out of any liability **you** have as a proprietor, owner, superintendent, director, partner, manager, administrator or executive officer of any hospital, nursing home, medical clinic, health maintenance organization, managed care facility, sanitarium, or any other facility with bed and board arrangements;
- d. Arising out of the ownership, maintenance, use or entrustment to others of any aircraft, auto or watercraft owned or operated by, or rented or loaned to you. Use includes operation and loading or unloading;
- **e.** Arising out of the prescription, utilization, furnishing, or dispensing of drugs or medical, dental or nursing supplies or appliances, except as directed by a physician in **your** normal course of practice;
- f. Arising out of **your** intentional wrongful acts;
- **g.** Arising out of injury to **you** or any consequential injury to **your** spouse, child, parent, brother or sister. This exclusion applies:
  - (1) Whether you may be liable as an employer or in any other capacity; and
  - (2) To any obligation to share damages with or repay someone else who must pay damages because of the injury;
- **h.** Arising out of any of **your** obligations under a workers' compensation, disability benefits or unemployment compensation law or any similar law;
- i. Arising out of any **claim** made by a person because of any:
  - (1) Refusal to employ that person;
  - (2) Termination of that person's employment;
  - (3) Employment-related practices, policies, acts or omissions, such as coercion, demotion, evaluation, reassignment, discipline, defamation, sexual harassment, humiliation or discrimination directed at that person; or
  - **(4)** Arising out of actual or alleged discrimination.

This exclusion applies:

- (1) Whether you may be liable as an employer or in any other capacity; and
- (2) To any obligation to share **damages** with or repay someone else who must pay **damages**;

- j. Arising from advertising injury or personal injury. However, this exclusion does not apply to personal injury when the offense arises out of a professional incident and the personal injury does not arise out of:
  - Oral or written publication of material, if done by you or at your direction with knowledge of its falsity;
  - (2) Oral or written publication of material, whose first publication took place before the beginning of the policy period; or
  - (3) The willful commission of a criminal act(s);
- **k.** Arising out of damage to property:
  - (1) Owned, occupied or used by you;
  - (2) Rented to, in the care, custody or control of, or over which physical control is being exercised for any purpose by any of **you**;
  - (3) Which is or was in **your** possession or in the possession of any person acting on behalf of any of **you**; or
  - (4) That is real property on which **you** or any contractors or subcontractors working directly or indirectly on **your** behalf are or were performing operations;
- **I.** Arising out of any:
  - (1) Pollution hazard;
  - (2) Nuclear hazard;
  - (3) Asbestos hazard; or
  - (4) Lead hazard;
- m. Arising out of unfair competition or violation of any anti-trust laws:
- **n.** Arising out of the inability or failure of **you** or others to collect or pay money, including fee disputes and third party reimbursement disagreements;
- **o.** Arising out of **your** gaining any personal profit or advantage to which **you** are not legally entitled;
- **p.** Arising out of liability under the Employment Retirement Income Security Act of 1974 (ERISA) and any amendments to that act, or any similar federal or state law;
- **q.** Arising out of any criminal, dishonest, fraudulent or malicious act or omission. This exclusion does not apply to any of **you** who did not:
  - (1) Personally participate in committing any such act; or
  - (2) Remain passive after having personal knowledge of any such act or omission;
- r. Arising out of any claim made or suit brought against any of you by another insured;
- s. Arising out of sexual therapy, where sexual contact is used as a form of treatment thereof, or

where any surrogate sexual therapy related to sexual dysfunction is employed;

- **t.** Arising out of any business relationship or venture with any prior or current patient or relative of a prior or current patient of **yours**;
- u. Physical abuse, sexual abuse or licentious, immoral or sexual behavior whether or not intended to lead to, or culminating in any sexual act, whether caused by, or at the instigation of, or at the direction of, or omission by any of you. However, we will defend any civil suit against you seeking amounts that would be covered if this exclusion did not apply. In such case, we will only pay fees, costs and expenses of such defense. Our duty to defend will cease upon admission of guilt by you, or if you are adjudicated guilty or liable. We will have no obligation to appeal any such judgment or adjudication; and
- v. Any **claim** arising from professional services that **you** provide when:
  - (1) You are not properly licensed or certified by the laws of the state(s) in which you provide such services; or
  - (2) Such services are not authorized or permitted by the laws of the state(s) in which your professional services are provided.

#### **B. SUPPLEMENTAL PAYMENTS**

We will pay, with respect to any claim or suit we defend:

- 1. All expenses **we** incur including defense costs;
- 2. Up to \$300 for the cost of bail bonds to release attachments, but only for bond amounts within the applicable limit of liability. **We** do not have to furnish these bonds;
- 3. All reasonable expenses incurred by **you** at **our** request to assist **us** in the investigation or defense of a **claim** or **suit**, including actual loss of earnings up to \$1,000 per day because of time off from work, subject to a maximum of \$35,000 for any **claim** or **suit**;
- 4. All costs taxed against you in the suit;
- **5.** Prejudgment interest awarded against **you** on that part of the judgment **we** pay. If **we** make an offer to pay the applicable limit of liability, **we** will not pay any prejudgment interest based on that period of time after the offer; and
- **6.** All interest on the full amount of any judgment that accrues after entry of the judgment and before **we** have paid, offered to pay, or deposited in court the part of the judgment that is within the applicable limit of liability.

These payments will not reduce the limits of liability otherwise available under this policy.

#### C. ADDITIONAL POLICY BENEFITS

### 1. Deposition Expense

**We** will pay for reasonable legal expenses incurred by **you** for appearance at a deposition to which **you** are required to submit, and that involves the professional occupation shown in the Declarations. No **insured** will be reimbursed more than \$10,000 per **professional incident**. This benefit is subject to a limitation of \$35,000 per deposition received.

#### 2. State Licensing Board Investigation Expenses

**We** will pay reasonable expenses that **you** incur resulting from an investigation or proceeding by a state licensing board or other regulatory body provided that the investigation or proceeding arises out of events which could result in **claims** covered by this policy. **We** will not be responsible for conducting such investigation or providing such defense. The maximum aggregate amount **we** will pay for this benefit is \$35,000. Reasonable expenses will include those **you** or **we** incur for legal defense, including the production of expert witnesses, as well as **your** travel expenses to such proceedings.

#### 3. Medical Expenses

**We** will pay, regardless of fault, for necessary medical expenses incurred within a three (3) year period from the date of an accident arising out of professional services rendered by **you**. The most **we** will pay for medical expenses is \$5,000 per person, subject to a \$50,000 aggregate in any single policy period.

This coverage is provided on the condition that the injured person or someone on their behalf shall give **us** written proof of a **claim** for medical expenses, under oath if required. If **we** request, the injured person shall execute an authorization to enable **us** to obtain medical reports and copies of all records. The injured person will also submit to physical examinations by physicians selected by **us**. The examinations will be made when, and as often as, **we** may reasonably require. Payment by **us** to an injured person will not imply an admission of liability. Each payment will reduce the total amount payable for such **bodily injury** if liability is later established.

We will not pay under this extension of coverage for bodily injury:

- **a.** To any person included within the definition of an **insured**:
- **b.** Resulting from selling, serving or giving alcoholic beverages;
- **c.** To any person practicing, instructing, or participating in any physical training, sports, athletic activity or contest, whether on a formal or informal basis; or
- **d.** Arising out of any medical, surgical, dental, x-ray or other health service or treatment performed by **you**, including the dispensing of drugs, medical, dental, or surgical supplies, except as directed by a physician and in the normal practice as an **insured**.

#### 4. First Aid Coverage

**We** will pay up to \$5,000 for amounts which **you** voluntarily pay or incur for first aid rendered to others, as a result of **bodily injury** covered by this policy. The first aid must be provided within a forty-eight (48) hour period after the **bodily injury** occurs. This provision does not apply to payments for first aid rendered to any person defined as an **insured** in this policy. The total amount payable for all first aid coverage shall not exceed \$15,000 for all first aid rendered during the policy period.

#### 5. Assault Coverage

We will pay for expenses you incur, up to \$15,000 for bodily injury to you or property damage to your personal property, other than your mode of transportation, resulting from an assault on you while traveling to and from your place of employment. This coverage is excess over any available insurance specifically written as primary insurance covering such bodily injury or property damage.

These payments are in addition to the applicable limits of liability, and shall not serve to reduce the

available limits remaining under the policy.

#### SECTION II - WHO IS AN INSURED

Each of the following is an **insured** under this policy to the extent set forth below:

- **A.** If you are an individual, the **insured** so designated in the Declarations;
- B. If you are a partnership, the partnership so designated in the Declarations and any partner thereof; or
- **C.** If **you** are a corporation, the corporation so designated in the Declarations, and any owner, officer, director, trustee, or stockholder thereof, and:
  - 1. Any employee of yours but only for acts within the scope of his/her employment by you; and
  - **2.** Any student in training or volunteer, but solely while such person is acting within the scope of his/her duties for, or on behalf of **you**.

#### **SECTION III – LIMITS OF LIABILITY**

- **A.** The limits of liability shown in the Declarations and the provisions below define the most **we** will pay regardless of the number of:
  - 1. Insureds;
  - 2. Claims made or suits brought; or
  - 3. Persons or organizations making claims or bringing suits.
- **B.** The Aggregate Limit is the most **we** will pay for all **damages** to which this insurance applies.
- **C.** Subject to **B.** above, the Each Incident Limit is the most **we** will pay for the sum of all **damages** arising out of the same **professional incident** to which this insurance applies. The limits of liability apply separately to each policy period.
- **D.** If both Coverages A and B as shown in the Declarations applies to the same **claim**, **our** liability is limited as follows:
  - 1. In no event will the limits of liability of Coverages A and B be added together, combined, or stacked to determine the applicable limit of liability;
  - 2. The total limits of liability under both Coverages A and B will not exceed the highest applicable limit of Coverage A or of Coverage B; and
  - **3. We**, in **our** sole discretion, will conclusively determine which coverage applies and in what proportion.
- E. Claim expenses will be paid in addition to the stated limits of liability shown in the Declarations. However, exhaustion of these limits shall relieve us from being liable to make further payment for claim expenses. In no event will claim expenses be paid by us when the applicable limits of liability have been exhausted due to the payment of, or tender for payment of, damages.

#### **SECTION IV - CONDITIONS**

## A. YOUR AUTHORITY AND DUTIES

You agree to act on behalf of all **insureds** with respect to cancellation, notice of any **professional incident**, **claim** or **suit**, payment or return of any premium, or consent to a **claim** settlement that **we** recommend. Each **insured**, by accepting this insurance, agrees to:

- 1. Have you act for them in such matters; and
- 2. Promptly notify you, in writing, of any professional incident which may result in a claim, or any claim or suit brought against any insured.

#### B. DUTIES IN THE EVENT OF A CLAIM OR SUIT

- 1. You must, as soon as is practicable, notify us in writing of a professional incident that may result in a claim. To the extent possible, notice should include:
  - **a.** All available information about the circumstances concerning the **professional incident** including:
    - (1) How, when, and where it took place; and
    - (2) The names and addresses of any witnesses and persons seeking damages; and
  - **b.** What **claim you** think may result.

However, even when **you** notify **us** of a **professional incident**, this does not relieve **you** of **your** obligation to also notify **us** of any resulting **claim** or **suit**.

2. If a **claim** is made or **suit** is brought against any **insured**, **you** must, as soon as is practicable, notify **us** in writing of any **claim** or **suit**. Please submit the requisite information to the following address:

Philadelphia Insurance Companies One Bala Plaza, Suite 100 Bala Cynwyd, Pennsylvania 19004 Attention: Claims Department

Such notice shall be effective on the date of receipt by **us** at such address.

#### 3. You must:

- **a.** Immediately send **us** copies of any demands, notices, summonses, legal papers received in connection with the **claim** or **suit**;
- b. Authorize us to obtain records and other information;
- c. Cooperate with us in the investigation, settlement or defense of any claim or suit;
- **d.** Assist **us**, upon **our** request, in the enforcement of any right against any person or organization which may be liable to **you** because of injury or damage to which this insurance may also apply; and
- e. In no way jeopardize our rights after a professional incident.

#### C. LEGAL ACTION AGAINST US

No person or organization has a right under this policy:

- 1. To join us as a party or otherwise bring us into a suit asking for damages from an insured; or
- 2. To sue us on this policy unless all of its terms have been fully complied with.

A person or organization may sue **us** to recover on an agreed settlement or on a final judgment against an **insured** obtained after an actual trial; but **we** will not be liable for **damages** that are not payable under the terms of this policy or that are in excess of the applicable limit of liability. An agreed settlement means a settlement and release of liability signed by **us**, **you** and the claimant or the claimant's legal representative.

#### D. OTHER INSURANCE

If all or part of any covered **claim** or **suit** is covered by other insurance, whether on a primary, excess, umbrella, contingent, or any other basis, then this policy:

- 1. Will be excess with respect to Coverage A; and
- 2. Will not apply and no coverage will be afforded under this policy with respect to Coverage B. However, when the limits of this policy are greater than the limits of all other insurance, then this policy will provide excess insurance up to an amount sufficient to give **you**, as respects the amount afforded under Coverage B, a total limit of liability equal to the limit of liability provided by this policy.

This will apply even as to fully or partially self-insured programs, and policies in which **you** have a deductible or have retained a self-insured portion of the risk. In no event will this policy be construed to contribute more than on an excess basis. This provision will not apply to coverage under an excess policy that is specifically written to be excess of this policy and that specifically refers to this policy as an underlying policy.

#### **E. REPRESENTATIONS**

By accepting this policy, **you** agree that:

- 1. The statements in the application and any supplement are accurate and complete;
- 2. Those statements are based upon representations **you** made to **us**: and
- **3.** We have issued this policy in reliance upon your representations.

#### F. TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US

If you have rights to recover all or part of any payment we have made under this policy, those rights are transferred to us. You must do nothing after loss to impair them. At our request, you will bring suit or transfer those rights to us and help us enforce them.

#### G. SETTLEMENT

If you refuse to consent, within a reasonable period of time, to any settlement offer we recommend and elect to contest the claim or continue any legal proceedings in connection with such claim then, subject to provisions of SECTION III – LIMITS OF LIABILITY, our liability for the claim will not exceed the amount for which the claim could have been settled, plus the cost of defense incurred by us up to the date of such refusal.

#### H. TWO OR MORE COVERAGE PARTS OF POLICIES ISSUED BY US

It is our stated intention that the various coverage parts or policies issued to you by us, or any entity

affiliated with **us**, do not provide any duplication or overlap of coverage for the same **claim** or **suit**. **We** have exercised diligence to draft **our** coverage parts or policies to reflect this intention, but should the circumstances of any **claim** or **suit** give rise to such duplication or overlap of coverage then, notwithstanding the other insurance provision, if this policy and any other coverage part or policy issued to **you** by **us**, or any entity affiliated with **us**, apply to the same **professional incident**, occurrence, offense, wrongful act, accident or loss, the maximum limit of liability under all such coverage parts or policies combined shall not exceed the highest applicable limit of liability under any one coverage part or policy.

#### I. LIBERALIZATION

If **we** receive approval to issue a revised version of this form that would broaden the coverage under this policy during the coverage term, the broadened coverage will apply to this policy on the date of such approval, without additional premium.

#### J. CANCELLATION / NONRENEWAL / INCREASE IN PREMIUM OR DECREASE IN COVERAGE

- 1. You may cancel this policy by mailing or delivering to us advance written notice of cancellation.
- 2. If this policy has been in effect for less than sixty (60) days, **we** may cancel this policy by mailing by first-class mail or delivering to **you** written notice of cancellation at least:
  - **a.** Ten (10) days before the effective date of cancellation if **we** cancel for nonpayment of premium; or
  - **b.** Thirty (30) days before the effective date of cancellation if **we** cancel for any other reason.
- 3. If this policy has been in effect for sixty (60) days or more, or is a renewal of a policy **we** issued, **we** may cancel this policy by mailing, through first-class mail to **you**, written notice of cancellation:
  - **a.** Including the actual reason, at least ten (10) days before the effective date of cancellation, if **we** cancel for nonpayment of premium; or
  - **b.** At least thirty (30) days before the effective date of cancellation if **we** cancel for any other reason.
- **4. We** may only cancel this policy based on any of the following reasons:
  - a. Nonpayment of premium;
  - b. A false statement knowingly made by you on the application for insurance; or
  - **c.** Any other legally permissible reason.
- 5. Notice of cancellation will state the effective date of cancellation. The policy period will end on that date provided proper notice is given.
- **6.** If this policy is canceled, **we** will send **you** any premium refund due. If **we** cancel, the refund will be pro rata. If **you** cancel, the refund will be at least ninety percent (90%) of the pro rata refund.
- 7. **We** may decide to not renew this policy for any legally permissible reason. If **we** decide not to renew this policy, **we** will mail, through first-class mail to **you**, written notice of the nonrenewal at least thirty (30) days before the expiration date.
- 8. We will not increase the premium unilaterally or decrease the coverage benefits on renewal of

this policy, unless **we** mail through first-class mail written notice of **our** intention, including the actual reason, to **your** last mailing address known to **us**, at least thirty (30) days before the effective date.

- Any decrease in coverage during the policy term must be based on one or more of the following reasons:
  - a. Nonpayment of premium;
  - **b.** A false statement knowingly made by **you** on the application for insurance;
  - c. A substantial change in the exposure or risk other than that indicated in the application and underwritten as of the effective date of the policy, unless you have notified us of the change and we accept such change; or
  - **d.** Any other legally permissible reason.
- 10. If any notice is mailed, proof of mailing will be sufficient proof of notice.

#### **SECTION V - DEFINITIONS**

- **A.** Advertising injury means injury arising out of one or more of the following offenses committed in the course of advertising your goods, products or services:
  - 1. Oral or written publication of material that slanders or libels a person or organization or disparages a person's or organization's goods, products or services;
  - 2. Oral or written publication of material that violates a person's right of privacy;
  - 3. Misappropriation of advertising ideas or style of doing business; or
  - 4. Infringement of copyright, title or slogan.

#### B. Asbestos hazard means:

- a. Inhaling, ingesting or prolonged physical exposure to asbestos or goods or products containing asbestos;
  - **b.** The use of asbestos in constructing or manufacturing any goods, product or structure;
  - **c.** The removal of asbestos from any good, product or structure;
  - **d.** Any request, demand, or order for the removal of asbestos from any good, product or structure; or
  - **e.** The manufacture, sale, transportation, storage of, disposal of asbestos or goods or products containing asbestos; and
- 2. The investigation, settlement or defense for any **claim**, **suit**, proceeding, **damages**, loss, cost or expense excluded by **1.** above.
- **C. Auto** means a land motor vehicle, trailer or semitrailer designed for travel on public roads, including any attached machinery or equipment.
- **D. Bodily injury** means bodily injury, sickness or disease sustained by a person, including death resulting from any of these at any time.

- E. Claim means a demand made upon you for damages. All claims arising out of the same act or omission which are logically or causally connected in any way shall be deemed as a single claim.
- **F.** Claim expenses means fees charged by any lawyer designated by **us** and all other fees, costs, and expenses resulting from the investigation, adjustment, defense, and appeal of a **claim**, if incurred by **us**. Claim expenses shall also include:
  - 1. Premiums on bonds to release attachments and appeal bonds, limited to that portion of such bonds that does not exceed the limits of liability of this policy, but without any obligation by **us** to apply for or furnish such bonds;
  - 2. Costs taxed against you in any suit except for any contempt citations;
  - 3. Interest accruing after the entry of judgment, but only for that portion of the judgment which does not exceed the applicable limits of liability, and only until **we** have tendered to the court or paid to **you our** portion of such judgment as does not exceed **our** limit of liability thereon; and
  - **4.** Reasonable expenses incurred by **you** at **our** request in assisting in the investigation and defense of any **claim**, other than loss of earnings.

## Claim expenses shall not include:

- 1. Any amounts incurred in defense of any **claim** for which any other insurer has a duty to defend, regardless of whether or not such other insurer undertakes such duty;
- Salaries, wages, overhead or benefit expenses associated with any insured except as specified in SECTION I – COVERAGE, Paragraph C. ADDITIONAL POLICY BENEFITS above; or
- 3. Salaries, wages, overhead or benefit expenses associated with your employees.

### G. Coverage territory means:

- 1. The United States of America (including its territories and possessions), Puerto Rico and Canada;
- 2. All parts of the world, if:
  - **a.** The injury or damage arises out of the activities of a person whose home is in the territory described in **1.** above, but is away temporarily on **your** business; and
  - **b.** Your responsibility to pay damages is determined in a suit on the merits, in the territory described in 1. above or in a settlement we agree to; and
- 3. If **suit** is brought within **1.** above.
- **H. Damages** means a monetary:
  - 1. Judgment;
  - 2. Award: or
  - 3. Settlement,

but does not include fines, sanctions, penalties, punitive or exemplary damages or the multiple portion of any **damages**.

 Insured, you, your and yours means the individual or the association, partnership, or corporation named in the Declarations or qualifying as an insured under SECTION II – WHO IS AN INSURED, above.

#### J. Lead hazard means:

- **1. a.** Exposure to or existence of lead, paint containing lead, or any other material or substance containing lead; or
  - b. Manufacture, distribution, sale, resale, rebranding, installation, repair, removal, encapsulation, abatement, replacement or handling of lead, paint containing lead, or any other material or substance containing lead, whether or not the lead is or was at any time airborne as a particulate, contained in a product ingested, inhaled, transmitted in any fashion, or found in any form whatsoever;
- **2. a.** Any testing for, monitoring, cleaning up, removing, abating, containing, treating or neutralizing lead, paint containing lead, or any other substance or material containing lead or in any way responding to or assessing the effects of lead; or
  - **b.** Any request, demand or order to test for, monitor, clean up, remove, abate, contain, treat or neutralize lead, paint containing lead, or any other substance or material containing lead; or in any way respond to, or assess the effects of lead; and
- **3.** The investigation, settlement or defense of any **claim**, **suit**, proceeding, **damages**, loss, cost or expense excluded by **1.** and **2.** above.
- **K.** Loading or unloading means the handling of property:
  - 1. After it is moved from its initial place to the place where it is accepted for movement into or onto an aircraft, watercraft or **auto**;
  - 2. While it is in or on an aircraft, watercraft or auto; or
  - **3.** While it is being moved from an aircraft, watercraft or **auto** to the place where it is finally delivered;

but **loading or unloading** does not include the movement of property by means of a mechanical device, other than a hand-truck that is not attached to the aircraft, watercraft or **auto**.

- L. Nuclear hazard means the existence of any nuclear reactor or device, nuclear waste storage or disposal site, or any other nuclear facility, or the transportation of nuclear material, or the hazardous properties of nuclear material which includes but is not limited to, source material, special nuclear material, and by-product material as those terms are defined in the Atomic Energy Act of 1954 and any law amendatory thereof and any similar federal, state or local statutory, civil or common law.
- M. Personal injury means injury, other than bodily injury, arising out of one or more of the following offenses:
  - **1.** False arrest, detention or imprisonment;
  - **2.** Malicious prosecution;
  - **3.** The wrongful eviction from, wrongful entry into, or invasion of the right of private occupancy of a room, dwelling, or premises that a person occupies by or on behalf of its owner, landlord, or lessor;

- **4.** Oral or written publication of material that slanders or libels a person or organization or disparages a person's or organization's goods, products or services; or
- **5.** Oral or written publication of material that violates a person's right of privacy.
- N. Pollutants mean any noise, solid, semi-solid, liquid, gaseous, or thermal irritant or contaminant, including smoke, vapor, soot, fumes, mists, acids, alkalis, chemical, biological, and etiologic agents or materials, electromagnetic or ionizing radiation and energy, genetically engineered materials, teratogenic, carcinogenic and mutagenic materials, waste and any other irritant or contaminant. Waste includes any materials to be disposed, recycled, reconditioned, or reclaimed.

#### O. Pollution hazard means:

- **1. a.** Any actual, alleged, or threatened emission, discharge, seepage, migration, release, or escape of **pollutants** at any time;
  - b. Any clean up of pollutants; or
  - c. Any request, demand or order for any clean up of pollutants; and
- **2.** The investigation, settlement or defense of any **claim**, **suit**, proceeding, **damages**, loss, cost or expense excluded by **1.** above.

Clean up includes monitoring, removal, containment, treatment, detoxification or neutralization of, testing for, or response in any way to, or assessment of the effects of **pollutants**.

- P. Professional incident means any actual or alleged negligent:
  - 1. Act;
  - 2. Error; or
  - 3. Omission;

in the actual rendering of professional services to others in **your** capacity as an **insured** including professional services performed as a member of a credentialing group or utilization review panel, as a case management reviewer or clinical evaluator, or as a member of a board or committee of a hospital or professional society where similar services are performed by **you**.

An incident shall not be considered a **professional incident** merely for occurring on or near a premises occupied by **you**.

Any or all **professional incidents** arising from interrelated or a series of acts, errors or omissions shall be deemed to be one **professional incident** taking place at the time of the earliest **professional incident**.

#### Q. Property damage means:

- 1. Physical injury to tangible property, including all resulting loss of use of that property. All such loss of use shall be deemed to occur at the time of the physical injury that caused it; or
- **2.** Loss of use of tangible property that is not physically injured. All such loss of use shall be deemed to occur at the time of the **professional incident** that caused it.

For the purposes of this insurance, electronic data is not tangible property.

As used in this definition, electronic data means information, facts or programs stored as or on, created or used on, or transmitted to or from computer software, including systems and applications software, hard or floppy disks, CD-ROMS, tapes, drives, cells, data processing devices or any other media which are used with electronically controlled equipment.

- **R.** Suit means a civil proceeding in which damages are sought and to which this insurance applies. Suit also includes:
  - 1. An arbitration proceeding in which such **damages** are sought and to which **you** must submit or do submit with **our** consent; or
  - **2.** Any other alternative dispute resolution proceeding in which such **damages** are sought and to which **you** submit with **our** consent.
- S. We, us, our means the insurance company shown in the Declarations (a stock insurance company).

	policy to be signed by <b>our</b> President and Secretary. This clarations Page by <b>our</b> duly authorized representative.
President	Secretary

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

## PENNSYLVANIA AMENDATORY ENDORSEMENT

This endorsement modifies insurance provided under the following:

# ALLIED HEALTHCARE PROVIDERS PROFESSIONAL AND SUPPLEMENTAL LIABILITY INSURANCE POLICY

The following is added to the **CANCELLATION / NONRENEWAL / INCREASE IN PREMIUM OR DECREASE IN COVERAGE** condition and supersedes any wording to the contrary:

#### **Cancellation or Non-Renewal**

- 1. The first named **insured** shown in the Declarations may cancel this policy by mailing or delivering to **us** advanced written notice of cancellation.
- 2. If this policy has been in effect for less than 60 days, **we** may cancel this policy by mailing or delivering to the first named **insured** written notice of cancellation at least 30 days before the effective date of cancellation.
- 3. If this policy has been in effect for 60 days or more, or is a renewal of a policy **we** issued, **we** may cancel this policy only for one or more of the following reasons:
  - a. **You** have made a material misrepresentation which affects the insurability of the risk. Notice of cancellation will be mailed or delivered at least 15 days before the effective date of cancellation.
  - b. You have failed to pay a premium when due, whether the premium is payable directly to us or our agents or indirectly under a premium finance plan or extension of credit. Notice of cancellation will be mailed at least 15 days before the effective date of cancellation.
  - c. A condition, factor or loss experience material to insurability has changed substantially or a substantial condition, factor or less experience material to insurability has become known during the policy period. Notice of cancellation will be mailed or delivered at least 60 days before the effective date of cancellation.
  - d. Loss of reinsurance or a substantial decrease in reinsurance has occurred, which loss or decrease, at the time of cancellation, shall be certified to the Insurance Commissioner as directly affecting in-force policies. Notice of cancellation will be mailed or delivered at least 60 days before the effective date of cancellation.
  - e. Material failure to comply with policy terms, conditions or contractual duties. Notice of cancellation will be mailed or delivered at least 60 days before the effective date of cancellation.
  - f. Other reasons that the insurance commissioner may approve. Notice of cancellation will be mailed or delivered at least 60 days before the effective date of cancellation.

This policy may also be cancelled from inception upon discovery that the policy was obtained through fraudulent statements, omissions or concealment of facts materials to the acceptance of the risk or to the hazard assumed by **us**.

4. **We** will mail or deliver notice to the first named **insured's** last mailing address known to **us**. Notice of cancellation will state the specific reasons for cancellation.

- 5. Notice of cancellation will state the effective date of cancellation. The policy period will end on that date.
- 6. If this policy is cancelled, we will send the first named insured any premium refund due. If we cancel, the refund will be pro rata and will be returned within 10 business days after the effective date of cancellation. If the first named insured cancels, the refund may be less than pro rata and will be returned within 30 days after the effective date of cancellation. The cancellation will be effective even if we have not made or offered a refund.
- 7. If notice is mailed, it will be by registered or first class mail. Proof of mailing will be sufficient proof of notice.
- 8. If **we** decide not to renew this policy, **we** will mail or deliver to the first named **insured** shown in the Declarations written notice of non-renewal, stating the specific reasons for nonrenewal, not less than 60 days before the expiration date.
- 9. If **we** increase **your** renewal premium, **we** will mail or deliver to the first named **insured** written notice of **our** intent to increase the premium at least 30 days before the effective date of the premium increase.
- 10. Any notice of nonrenewal or renewal premium increase will be mailed or delivered to the first named **insured's** last mailing address known to **us**. If notice is mailed, it will be by registered or first class mail and proof of mailing will be sufficient proof of notice.

All other terms and conditions of this policy remain unchanged. This endorsement is a part of **your** policy and takes effect on the expiration or cancellation date of **your** policy.

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# **BELL ENDORSEMENT**



Unless otherwise stated herein, the terms, conditions, exclusions and other limitations set forth in this endorsement are solely applicable to coverage afforded by this endorsement, and the policy is amended as follows:

#### SCHEDULE OF ADDITIONAL COVERAGES AND LIMITS I.

The following is a summary of Limits of Liability or Limits of Insurance and/or additional coverages provided by this endorsement. This endorsement is subject to the provisions of the policy to which it is attached.

COVERAGE	LIMITS OF INSURANCE
Business Travel Accident Benefit	\$25,000
Conference Cancellation	\$25,000
Donation Assurance	\$50,000
Emergency Real Estate Consulting Fee	\$50,000
Fundraising Event Blackout	\$25,000
Identity Theft Expense	\$50,000
Image Restoration and Counseling	\$50,000
Key Individual Replacement Expenses	\$50,000
Kidnap Expense	\$50,000
Political Unrest	\$5,000 per employee: \$25,000 policy limit
Temporary Meeting Space Reimbursement	\$25,000
Terrorism Travel Reimbursement	\$50,000
Travel Delay Reimbursement	\$1,500
Workplace Violence Counseling	\$50,000

#### II. CONDITIONS

# A. Applicability of Coverage

Coverage provided by your policy and any endorsements attached thereto is amended by this endorsement where applicable.

# B. Limits of Liability or Limits of Insurance

- 1. When coverage is provided by this endorsement and another coverage form or endorsement attached to this policy, the greater limits of liability or limits of insurance will apply. In no instance will multiple limits apply to coverages which may be duplicated within this policy. Additionally, if this policy and any other coverage part or policy issued to you by us, or any company affiliated with us, apply to the same occurrence, offense, wrongful act, accident or loss, the maximum limits of liability or limits of insurance under all such coverage parts or policies combined shall not exceed the highest applicable limits of liability or limits of insurance under any one coverage part or policy.
- Limits of liability or limits of insurance identified in Section I. SCHEDULE OF ADDITIONAL COVERAGES AND LIMITS above are not excess of, but are in addition to the applicable Limits of Liability or Limits of Insurance stated in the Declarations.

# C. Claim Expenses

Coverages provided herein are not applicable to the generation of claim adjustment costs by you; such as fees you may incur by retaining a public adjuster or appraiser.

#### III. ADDITIONAL COVERAGES

#### A. Business Travel Accident Benefit

We will pay a Business Travel Accident Benefit to the insured if a director or officer suffers injury or death while traveling on a common carrier for your business during the policy period.

For the purpose of Business Travel Accident Benefit coverage, injury means:

- 1. Physical damage to the body caused by violence, fracture, or an accident that results in loss of life;
- 2. Accidental loss of limbs or multiple fingers;
- **3.** Total loss of sight, speech or hearing.

The limit of insurance for this coverage is \$25,000 per policy period for all insureds combined. No deductible applies to this coverage.

The Business Travel Accident Benefit shall not be payable if the cause of the injury was:

- **1.** An intentional act by the insured;
- 2. An act of suicide or attempted suicide;
- 3. An act of war; or
- **4.** A disease process.

#### **B.** Conference Cancellation

We will reimburse the insured for any business-related conference expenses, paid by the insured and not otherwise reimbursed, for a canceled conference that an employee was scheduled to attend. The cancellation must be due directly to a "natural catastrophe" or a "communicable disease" outbreak that forces the cancellation of the conference.

With respect to a conference cancellation claim, it is further agreed as follows:

- 1. The insured employee must have registered for the conference at least thirty (30) days prior to the cancellation; and
- 2. The cancellation must be ordered by a local, state or federal Board of Health or other governmental authority having jurisdiction over the location of the conference.

The limit of insurance for this coverage is \$25,000 per policy period for all insureds combined. No deductible applies to this coverage.

#### C. Donation Assurance

If the insured is a 501(c)(3) status non-profit organization as defined in the United States Internal Revenue Code, we will reimburse the insured for "failed donation claim(s)."

With respect to any "failed donation claim," it is further agreed as follows:

- 1. The donor must not have been in bankruptcy, nor have filed for bankruptcy or reorganization in the past seven (7) years prior to the time said pledge was made to the insured:
- 2. For non-cash donations, our payment of a "failed donation claim" shall be based on the fair market value of said non-cash donation at the time of the "failed donation claim";
- **3.** In the case of unemployment or incapacitation of a natural person donor and as a condition of payment of the "failed donation claim":
  - a. Neither the natural person donor nor the insured shall have had reason to believe the donor would become unemployed or incapacitated subsequent to the donation date; and
  - **b.** The donor shall be unemployed for at least sixty (60) days prior to a claim being submitted by the insured;
- **4.** No coverage shall be afforded for a written pledge of funds or other measurable, tangible property to the insured dated prior to the policy period; and
- **5.** A donation amount which is to be collected by the insured over more than a twelve (12) month period shall be deemed a single donation.

The limit of insurance for this coverage is \$50,000 per policy period for all insureds combined. No deductible applies to this coverage.

#### D. Emergency Real Estate Consulting Fee

We will reimburse the insured any realtor's fee or real estate consultant's fee necessitated by the insured's need to relocate due to the "unforeseeable destruction" of the insured's "principal location" listed in the Declarations during the policy period. The limit of insurance for this

coverage is \$50,000 per policy period for all insureds combined. No deductible applies to this coverage.

### E. Fundraising Event Blackout

We will reimburse the insured for "fundraising expenses" that are incurred due to the cancellation of a fundraising event caused by the lack of electric supply resulting in a power outage, provided the fundraising event is not re-scheduled. The fundraising event must have been planned at least thirty (30) days prior to the power outage. The limit of insurance for this coverage is \$25,000 per policy period for all insureds combined. No deductible applies to this coverage.

#### F. Identity Theft Expense

We will reimburse any present director or officer of the named insured for "identity theft expenses" incurred as the direct result of any "identity theft" first discovered and reported during the policy period; provided that it began to occur subsequent to the effective date of the insured's first policy with us. The limit of insurance for this coverage is \$50,000 per policy period for all insureds combined. No deductible applies to this coverage.

### G. Image Restoration and Counseling

We will reimburse the insured for expenses incurred for image restoration and counseling arising out of "improper acts" by any natural person.

Covered expenses are limited to:

- 1. The costs of rehabilitation and counseling for the accused natural person insured, provided the natural person insured is not ultimately found guilty of criminal conduct; this reimbursement to occur after acquittal of the natural person insured;
- 2. The costs charged by a recruiter or expended on advertising, for replacing an officer as a result of "improper acts"; and
- 3. The costs of restoring the named insured's reputation and consumer confidence through image consulting.

The limit of insurance for this coverage is \$50,000 per policy period for all insureds combined. No deductible applies to this coverage.

#### H. Key Individual Replacement Expenses

We will pay "key individual replacement expenses" if the Chief Executive Officer or Executive Director suffers an "injury" during the policy period which results in the loss of life during the policy period. The limit of insurance for this coverage is the lesser of \$50,000 or ten (10) times the annual premium paid for this policy. No deductible applies to this coverage.

#### I. Kidnap Expense

We will pay on behalf of any director or officer of the insured, reasonable fees incurred as a result of the kidnapping of them or their spouse, "domestic partner," parent or child during the policy period. Coverage will not apply to any kidnapping by or at the direction of any present or former family member of the victim.

Reasonable fees will include:

- 1. Fees and costs of independent negotiators;
- 2. Interest costs for any loan from a financial institution taken by you to pay a ransom demand or extortion threat;
- 3. Travel costs and accommodations incurred by the named insured;
- **4.** Reward money paid to an informant which leads to the arrest and conviction of parties responsible for loss covered under this insurance; and
- **5.** Salary, commissions and other financial benefits paid by you to a director or officer. Such compensation applies at the level in effect on the date of the kidnap and ends upon the earliest of:
  - **a.** Up to thirty (30) days after their release, if the director or officer has not yet returned to work;
  - **b.** Discovery of their death;
  - **c.** One hundred twenty (120) days after the last credible evidence following abduction that they are still alive; or
  - **d.** Twelve (12) months after the date of the kidnapping.

The limit of insurance for this coverage is \$50,000 each policy period for all insureds combined. No deductible applies to this coverage.

#### J. Political Unrest Coverage

We will reimburse any present director, officer, employee or volunteer of the named insured while traveling outside the United States of America for "emergency evacuation expenses" that are incurred as a result of an incident of "political unrest." This "political unrest" must occur during the policy period. No coverage is granted for travel to countries in a state of "political unrest" at the time of departure of the travel. The limit of insurance for this coverage is \$5,000 per covered person, subject to a maximum of \$25,000 per policy period for all insureds combined. No deductible applies to this coverage.

#### K. Temporary Meeting Space Reimbursement

We will reimburse the insured for rental of meeting space which is necessitated by the temporary unavailability of the insured's primary office space due to the failure of a climate control system, or leakage of a hot water heater during the policy period. Coverage will exist only for the renting of temporary meeting space required for meeting with parties who are not insured under this policy. The limit of insurance for this coverage is \$25,000 per policy period for all insureds combined. No deductible applies to this coverage.

#### L. Terrorism Travel Reimbursement

We will reimburse any present director or officer of the named insured in the event of a "certified act of terrorism" during the policy period which necessitates that he/she incurs "emergency travel expenses." The limit of insurance for this coverage is \$50,000 per policy period for all insureds combined. No deductible applies to this coverage.

#### M. Travel Delay Reimbursement

We will reimburse any present director or officer of the named insured for any "non-reimbursable expenses" they incur as a result of the cancellation of any regularly scheduled business travel on a common carrier. The limit of insurance for this coverage is \$1,500 per policy period for all insureds combined. A seventy-two (72) hour waiting period deductible applies to this coverage.

#### N. Workplace Violence Counseling

We will reimburse the insured for emotional counseling expenses incurred directly as a result of a "workplace violence" incident at any of the insured's premises during the policy period. The emotional counseling expenses incurred must have been for:

- 1. Your employees who were victims of, or witnesses to the "workplace violence";
- 2. The spouse, "domestic partner," parents or children of your employees who were victims of, or witnesses to the "workplace violence"; and
- 3. Any other person or persons who directly witnessed the "workplace violence" incident.

The limit of insurance for this coverage is \$50,000 per policy period for all insureds combined. No deductible applies to this coverage.

#### IV. DEFINITIONS

For the purpose of this endorsement, the following definitions apply:

- **A.** "Certified act of terrorism" means any act so defined under the Terrorism Risk Insurance Act, and its amendments or extensions.
- **B.** "Communicable disease" means an illness, sickness, condition or an interruption or disorder of body functions, systems or organs that is transmissible by an infection or a contagion directly or indirectly through human contact, or contact with human fluids, waste, or similar agent, such as, but not limited to Meningitis, Measles or Legionnaire's Disease.
- **C.** "Domestic partner" means any person who qualifies as a domestic partner under the provisions of any federal, state or local statute or regulation, or under the terms and provisions of any employee benefit or other program established by the named insured.
- **D.** "Emergency evacuation expenses" mean:
  - 1. Additional lodging expenses;
  - 2. Additional transportation costs;
  - 3. The cost of obtaining replacements of lost or stolen travel documents necessary for evacuation from the area of "political unrest"; and
  - 4. Translation services, message transmittals and other communication expenses.

provided that these expenses are not otherwise reimbursable.

**E.** "Emergency travel expenses" mean:

- 1. Hotel expenses incurred which directly result from the cancellation of a scheduled transport by a commercial transportation carrier, resulting directly from and within forty-eight (48) hours of a "certified act of terrorism"; and
- 2. The increased amount incurred which may result from re-scheduling comparable transport, to replace a similarly scheduled transport canceled by a commercial transportation carrier in direct response to a "certified act of terrorism";

provided that these expenses are not otherwise reimbursable.

- F. "Failed donation claim" means written notice to the insured during the policy period of:
  - 1. The bankruptcy or reorganization of any donor whereby such bankruptcy or reorganization prevents the donor from honoring a prior written pledge of funds or other measurable, tangible property to the insured; or
  - 2. The unemployment or incapacitation of a natural person donor preventing him/her from honoring a prior written pledge of funds or other measurable, tangible property to the insured.
- **G.** "Fundraising expenses" mean deposits forfeited and other charges paid by you for catering services, property and equipment rentals and related transport, venue rentals, accommodations (including travel), and entertainment expenses less any deposits or other fees refunded or refundable to you.
- **H.** "Identity theft" means the act of knowingly transferring or using, without lawful authority, a means of identification of any director or officer (or spouse or "domestic partner" thereof) of the named insured with the intent to commit, or to aid or abet another to commit, any unlawful activity that constitutes a violation of federal law or a felony under any applicable state or local law
- I. "Identity theft expenses" mean:
  - 1. Costs for notarizing affidavits or similar documents attesting to fraud required by financial institutions or similar credit grantors or credit agencies;
  - 2. Costs for certified mail to law enforcement agencies, credit agencies, financial institutions or similar credit grantors; and
  - **3.** Loan application fees for re-applying for a loan or loans when the original application is rejected solely because the lender received incorrect credit information.
- J. "Improper acts" means any actual or alleged act of:
  - 1. Sexual abuse;
  - 2. Sexual intimacy:
  - 3. Sexual molestation; or
  - 4. Sexual assault;

committed by an insured against any natural person who is not an insured. Such "improper acts" must have been committed by the insured while in his or her capacity as an insured.

K. "Injury" whenever used in this endorsement, other than in Section III. A. Business Travel,

means any physical damage to the body caused by violence, fracture or an accident.

- L. "Key individual replacement expenses" mean the following necessary expenses:
  - 1. Costs of advertising the employment position opening;
  - 2. Travel, lodging, meal and entertainment expenses incurred in interviewing job applicants for the employment position opening; and
  - 3. Miscellaneous extra expenses incurred in finding, interviewing and negotiating with the job applicants, including, but not limited to, overtime pay, costs to verify the background and references of the applicants and legal expenses incurred to draw up an employment contract.
- M. "Natural catastrophe" means hurricane, tornado, earthquake or flood.
- **N.** "Non-reimbursable expenses" means the following travel-related expenses incurred after a seventy-two (72) hour waiting period, beginning from the time documented on the proof of cancellation, and for which your director or officer produces a receipt:
  - 1. Meals and lodging;
  - 2. Alternative transportation;
  - 3. Clothing and necessary toiletries; and
  - **4.** Emergency prescription and non-prescription drug expenses.
- O. "Political unrest" means:
  - 1. A short-term condition of disturbance, turmoil or agitation within a foreign country that poses imminent risks to the security of citizens of the United States;
  - 2. A long-term condition of disturbance, turmoil or agitation that makes a foreign country dangerous or unstable for citizens of the United States; or
  - 3. A condition of disturbance, turmoil or agitation in a foreign country that constrains the United States Government's ability to assist citizens of the United States, due to the closure or inaccessibility of an embassy or consulate or because of a reduction of its staff

for which either an alert or travel warning has been issued by the United States Department of State.

- **P.** "Principal location" means the headquarters, home office or main location where most business is substantially conducted.
- **Q.** "Unforeseeable destruction" means damage resulting from a "certified act of terrorism," fire, collision or collapse which renders all of the insured's "principal locations" completely unusable.
- **R.** "Workplace violence" means any intentional use of or threat to use deadly force by any person with intent to cause harm and that results in bodily "injury" or death of any person while on the insured's premises.

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# CRISIS MANAGEMENT ENHANCEMENT ENDORSEMENT

Unless otherwise stated herein, the terms, conditions, exclusions and other limitations set forth in this endorsement are solely applicable to coverage afforded by this endorsement, and the policy is amended as follows:

Solely for the purpose of this endorsement: 1) The words "you" and "your" refer to the Named Insured shown in the Declarations, and any other person or organization qualifying as a Named Insured under this policy. 2) The words "we," "us" and "our" refer to the company providing this insurance.

#### I. SCHEDULE OF ADDITIONAL COVERAGE AND LIMITS

The following is the Limit of Liability provided by this endorsement. This endorsement is subject to the provisions of the policy to which it is attached.

Crisis Management Expense

\$25,000

#### II. CONDITIONS

# A. Applicability of Coverage

Coverage provided by your policy and any endorsements attached thereto is amended by this endorsement where applicable. All other terms and conditions of the policy or coverage part to which this endorsement is attached remain unchanged.

#### B. Limits of Liability or Limits of Insurance

When coverage is provided by this endorsement and any other coverage form or endorsement attached to this policy, we will pay only for the amount of covered loss or damage in excess of the amount due from that other insurance, whether you can collect on it or not. But we will not pay more than the applicable Limit of Liability or Limit of Insurance.

#### C. Claim Expenses

Coverages provided herein are not applicable to the generation of claim adjustment costs by you; such as fees you may incur by retaining a public adjuster or appraiser.

#### III. ADDITIONAL COVERAGES

- A. We will reimburse you for "crisis management emergency response expenses" incurred because of an "incident" giving rise to a "crisis" to which this insurance applies. The amount of such reimbursement is limited as described in Section II. CONDITIONS, B. Limits of Liability or Limits of Insurance. No other obligation or liability to pay sums or perform acts or services is covered.
- **B.** We will reimburse only those "crisis management emergency response expenses" which are incurred during the policy period as shown in the Declarations of the policy to which this coverage is attached and reported to us within six (6) months of the date the "crisis" was initiated.

Page 1 of 2 ©2016 Philadelphia Consolidated Holding Corp

#### **IV. DEFINITIONS**

- **A.** "Crisis" means the public announcement that an "incident" occurred on your premises or at an event sponsored by you.
- **B.** "Crisis management emergency response expenses" mean those expenses incurred for services provided by a "crisis management firm." However, "crisis management emergency response expenses" shall not include compensation, fees, benefits, overhead, charges or expenses of any insured or any of your employees, nor shall "crisis management emergency response expenses" include any expenses that are payable on your behalf or reimbursable to you under any other valid and collectible insurance.
- **C.** "Crisis management firm" means any service provider you hire that is acceptable to us. Our consent will not be unreasonably withheld.
- **D.** "Incident" means an accident or other event, including the accidental discharge of pollutants, resulting in death or "serious bodily injury" to three or more persons.
- **E.** "Serious bodily injury" means any injury to a person that creates a substantial risk of death, serious permanent disfigurement, or protracted loss or impairment of the function of any bodily member or organ.